

Terms and Conditions

When you, the customer, sign the form given to you by the tutor during the introduction session, you are confirming that you have read, understood and agree to abide by all the below mentioned terms and conditions.

1. A parent / guardian should be at the residence at the time of the session. However, if one is not present during the session, the session will be recorded by the tutor.
2. Any form of inappropriate behavior^[1] will not be tolerated. In such instances a breach of contract has occurred. The tutor reserves the right to take action to ensure her safety and wellbeing

Services may be cancelled if this occurs. An example of such behavior may be sexual, derogatory or hurtful comments, and any physical contact beyond a handshake.
3. The tutor is required to produce her working with children card or most recent police check during the introduction session.
4. If you or your child chooses not to listen and/or refuse to do work after persistent coaching by the tutor, there is nothing the tutor can do, and she cannot be held responsible.
5. Failure to meet payments over an extended period of time (at least 1 week) and/or after being issued a warning (written). The customer shall be liable for a breach of contract cost up to \$200 and further services may be discontinued.

[1] Inappropriate behavior is any behavior, physical or verbal that makes the tutor feel uncomfortable or unsafe in any capacity.